

VUTOVSOFT CORP

ROBOCALL REDUCTION EFFORTS

1. Network restrictions – only authorized devices are able to connect to our PBX. There are number of checks and restrictions in place to make sure not authorized devices/users will be able to make any outbound calls. For example the hardware device is restricted by Serial Number and MAC in order to access our provisioning system. Only devices accessing the provisioning system and allowed and permitted by the Firewall to connect to SIP service.
2. User level restrictions – all SIP users use a strong password and there is a monitoring in place to scan the connected devices and report if any anomalies are detected. There is a credit limit up to \$50 CAD per account. There is a restriction in place how many concurrent line can be used per phone – 2 (second is for conference call and transfer).
3. DID restriction – the users are only allowed to make calls out using only the assigned DID number.
4. PBX restrictions – outbound calling is limited only to 10 concurrent calls – we currently have only 10 customers...
5. Reports – there are numerous automated reports send out during the day to monitor the registrations and the traffic and to detect any abnormal behavior.
6. All our clients are in Canada. All of them use only Canadian numbers to make outbound calls. All clients are well known.

Ottawa
Sep 16, 2021

Signature:


/Boris Vutov/