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Robocall Mitigation Database 8/6/2026

Good Sound Co was notified by the FCC on August 25, 2025 that it does not meet the required Robocall Mitigation Database filing requirements. FRN: 0031391261 RMD: 0006185

Specifically Good Sound Co was not notified of any FCC complaints or violations other than not filing a RMD by the deadline set by the FCC. The FCC has not notified Good Sound Co of any wrongdoing or investigation other than needing re-filing a RMD that covers all the needed information requirements.

Good Sound Co provides an audio message broadcast system to private groups of people that have requested to receive such calls from our service. The reason I did not submit a RMD before the deadline is because I was "sure" our small private message service is not even close to being a Robocall.

All of our customers use this phone call message system because of limited access to technology by choice. Many do not use/own smartphones or computers for religious reasons. This phone call message system is a way to send audio messages to church, school and friend groups that have landlines and cellular flip-phones. Thus other message systems like Facebook, WhatsApp and Telegram are not an option for our customers.

All accounts and phone numbers are manually set up and maintained by Good Sound staff. All phone messages are sent and received by people who know each other. Specifically Good Sound Co knows it's customers and does not use a third-party to analyze or identify how our private system is being used. No one receives an unwanted or "spam" phone call from Good Sound's message system.

(Good Sound Co lacks the infrastructure to meet all the KYC requirements)

All Caller IDs will only show the correct and active phone # from our system. Each audio message includes a contact phone # to Good Sound Co for assistance. We request our customers add the message phone # to their contacts to prevent the disappointed feeling of missing a message.

(Good Sound Co does not own a Voip Switch and thus meets the partial STIR/SHAKEN requirements)

Each account administrator is responsible to contact Good Sound Co staff to add or remove phone # of any individual who no longer want to receive these messages. Good Sound Co has a complete list of all phone # lists, contact information and billing records of groups using our system. Our software will not permit anyone to receive or send a phone message that is not subscribed to our service.

All calls and activities are captured in our database. This trace information will be provided if requested by law enforcement.
(Traceback requirements)

Our typical customers include:

Families

Private Schools with sub-groups for teachers, board members and parents

Churches with various sub-groups

Retail store: customers sign up to receive promotional audio messages

Good Sound Co provides a private voice message service using voice over IP software. No Robocall, foreign, or illegal traffic is allowed (or even possible) on our secure software.

All software and phone lists are private and password protected.

Wilmer Good – owner

8/6/2026