



2700 Glades Circle, Suite 151.
Weston, Florida, 33327
(305) 574-1586

Robocall Mitigation Program

NetVoiX, Inc. certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program.

NetVoiX, Inc. affirms that neither it nor its affiliated entities have been subject to any FCC or other law enforcement investigations related to illegal robocalling or spoofing within the past two years.

We are a reseller of ANPI Business, LLC (RMD0002043) and Bandwidth Inc. (RMD0002564) Hosted VoIP and do not have the capability to implement STIR/SHAKEN. ANPI Business, LLC and Bandwidth Inc. (RMD0002564) have implemented STIR/SHAKEN protocols in their IP Voice networks.

ANPI Business, LLC

Address: 550 W Adams Street, Suite 900. Chicago IL 60661.

Robocall Mitigation Contact Name: Stacy Graham

Telephone: 217-862-1953

Email: stacy.graham@sinch.com

Bandwidth Inc.

Address: 2230 Bandmate Way. Raleigh NC 27607

Robocall Mitigation Contact Name: Stephen Thayer

Telephone: 919-704-3069

Email: voicesecurity@bandwidth.com

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NetVoiX, Inc. has implemented the following reasonable measures to prevent illegal robocalls as part of its Robocall Mitigation Program:

- **Customer Vetting Process:** All customers are subject to a thorough vetting procedure to ensure their legitimacy. NetVoiX, Inc. maintains accurate records of customer identities, significantly reducing the likelihood of illegal robocalls originating from its network.
- **Traffic Monitoring:** We rely on software provided by ANPI Business, LLC (RMD0002043) and Bandwidth Inc. (RMD0002564) to monitor our outbound voice traffic in real-time to prevent the origination of illegal robocalls.
- **Traceback Readiness:** Call traces are securely stored for a minimum retention period to assist in any necessary investigations.
- **Procedures for Upstream Providers:** Our procedures include validating upstream providers for the FCC robocall mitigation program, ensuring they are registered in the Robocall Mitigation Database (RMD) with a valid certification and mitigation plan detailing steps to prevent illegal robocalls, implementing call analytics, and screen new customers. Verify their implementation of STIR/SHAKEN protocols or reasons for partial compliance, assess their traceback response commitment, and check for prior enforcement actions. Establish continuous monitoring through periodic audits, reporting, and maintaining open communication with a designated contact. Terminate relationships with non-compliant providers and document all validations, assessments, and actions for compliance and FCC review.

Business Identifying Information:

NetVoiX, Inc

Address: 2700 Glades Circle, Suite 151. Weston, FL 33327.

Contact Information for Robocall Mitigation: Jesus Crespo

Telephone: 954-900-6790

We appreciate the opportunity to submit this certification and remain dedicated to upholding the FCC's standards for robocall mitigation.

A handwritten signature in black ink, appearing to read "Jesus Crespo", written over a horizontal line.

Jesus Crespo
NetVoiX, Inc.
Managing Director