



Товариство з обмеженою відповідальністю «лайфселл»  
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## Robocall Mitigation Plan

lifecell LLC would like to inform you that we have a 24/7 NOC department that is monitoring all outgoing traffic to international destinations. We also have an active Fraud department.

Whenever Fraud detects bulk calls that resemble robocalling, they take actions in blocking such calls. lifecell also works closely with its international partners to prevent fraudulent activities and actively updates the blacklists to block known spammers, fraudulent destinations and spoofed numbers.

lifecell deploys a variety of systems and solutions blacklists (blocking A-numbers and/or B-numbers), 24x7 monitoring, dedicated SIM box detection either originating within its network or being transited through its network.

lifecell is committed to prevent, as much as reasonably possible unlawful robocalls originating in its network as well as to monitor incoming calls received from other carriers. lifecell takes a proactive stance in fighting any potential fraudulent traffic. For this purpose, lifecell makes use of dedicated resources (involving retail, wholesale and networking departments) for avoiding any potential fraud scenarios and dealing with them if they arise.

lifecell is compliant with the fraud clause in the contracts with its partners and carriers and offers full cooperation with the partners on the subject in order to extensively monitor any suspicious traffic and to act accordingly by blocking and/or suspending repeat offenders.

Sincerely,

lifecell LLC

### Адреси для листування:

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БЦ «Ілєвен»

м. Харків, 61003,  
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вул. Виконкомівська, 7

м. Львів, 79010,  
вул. Личаківська, 72

м. Одеса, 65098,  
вул. Іоанна Гена, 19