

PrJSC «VF Ukraine» Robocall Mitigation Efforts

PrJSC «VF Ukraine» (hereinafter referred to as VF Ukraine), a legal entity incorporated in accordance with the legislation of Ukraine (registration number - 14333937), is a Ukrainian telecommunications operator that provides fixed, mobile, broadband Internet access services to the customers, companies and telecom operators. VF Ukraine is a FCC-compliant pursuant to 47 C.F.R. § 64.6300 (c). VF Ukraine is deeply engaged in the protection of voice traffic using the various technical solutions.

VF Ukraine is active in combating such voice fraud as Bypass, IRSF&Hijacking, PBX hacking, Ping/Wangiri and spam. The solutions are available 24 hours a day and the detection is analyzed by Analyst Team who filter the incriminated numbers and the number range in 24/7 mode.

FCC Compliance. VF Ukraine uses software of Hewlett Packard's supplier. These systems use a machine learning based spam detection model to monitor all national and international calls. The spam detection solution has been used since September 2017 to protect Ukrainian and international customers from robocalls. Thus, VF Ukraine can detect any suspicious robot traffic, analyze it and take further actions, as well as inform the relevant customer about such traffic and/or block it. The tool provides 24/7 monitoring and the reports on the cases detected. Analysts regularly analyze the reports, and the detection logic is changed when required, depending on the volume of suspicious traffic. If the telecom operator is unable to stop the traffic or give any feedback on the nature of the traffic, VF Ukraine may take legally acceptable actions against the telecom operator or block it as well.

VF Ukraine confirms that it will jointly participate in the Industry Traceback Consortium and respond to all legitimate inquiries it may receive from FCC, law enforcement agencies, and cooperate with such entities to investigate and terminate any outgoing illegal calls to the United States.