

Robocall Mitigation Plan

1. SK Broadband

SK Broadband is fixed line service provider registered in South Korea (Republic of Korea).

SK Broadband complies efforts to avoid any robocalls originated illegally and commits to respond to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.

2. Robocall Mitigation Plan

- ① SK Broadband has traffic monitoring team to monitor and trace all the voice traffic through our international voice gateway, 24/7, to avoid our network being abused.
- ② SK Broadband does not receive any traffic into the United States from 3rd party carrier partner and only sends traffic originated from our own network from IDD, calling card service customers.
- ③ Once any suspicious traffic is being identified with potential fraudulent, abusive, and unusual or any robocalling traffic pattern,
 - A. Immediately block the traffic based on any suspicious calling/called number or the whole traffic if any specific IP address or the customer is specified.
 - B. If the suspicious traffic is originated from any of our own customer registered in the customer management system, the customer is being blacklisted and terminate the contract and the interconnection.
 - C. The blacklisted customer cannot use our service in one year from the the termination date.