

DS Communications LLC

Robocall Mitigation Plan

DS Communications LLC conducts quarterly mandatory training sessions to review and update all rules, regulations, and procedures necessary to comply with 47. C.F.R. § 1.17 and 47. C.F.R. § 64.2001 including necessary updates and revisions as procedure with designated personnel.

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Our Robocall Mitigation Program

We use software provided by BulkVS, VoIP Innovations and Flowroute to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls.

Combining behavioral analytics, caller authentication and verification, our solution features:

- **Fraud Detection:** Detection of high volume robocalling, spoofing and spam call activity.
- **Subscriber Notification:** Caller ID Name override to warn subscribers of suspicious calls.
- **Call Blocking Support:** Accurate identification enabling you to block fraudulent phone calls as per the TRACED Act (2019)
- **Business Number Verification:** Register legitimate business numbers to prevent unintentional call blocking.
- **Caller ID Name Service:** Easy integration of Caller ID name lookup service, including robocall mitigation with override to include original caller ID even when call is determined fraudulent.

Authorized supervisors conduct periodic reviews of these procedures and records to ensure compliance.