

Internet Communications, INC. Robocall Mitigation Plan

Internet Communications Inc. is an interconnected VoIP service provider with fewer than 100,000 end-users and as such, qualifies for an exemption from the requirements of 47CFR64.6304 through June 30, 2023. Internet Communications however, is committed to actively elimination the ability of it's customers to participate in any form of illegal activity.

New Customer Screening:

Internet Communications ports existing numbers to Bandwidth, VoIP Innovations and Peerless networks and only originates or terminates calls with Tier 1 carriers, each of whom has it's strategies.

Internet Communications, implements the following steps to quickly detect and terminate any subscribers that use Internet Communications network to initiate illegal robocalls.

1. Monitor systems for any traffic congestion or variations in call volume made from a customer or endpoint.
2. Immediately react to any complaints from upstream carriers by investigating and blocking calls from a customer found to be in violation.
3. Detect fraudulent patterns during signup, and monitor for non-human call volumes.
4. Throttle abuse and delete fraudulent accounts after that.

Internet Communications requires all users of it's services to comply with applicable laws prohibiting illegal robocalling and providing for bocking or termination of services for those that breach such provisions.

Active Customers

Internet Communications monitors calling activity using analytics to automatically flag and shutdown calling patterns indicative of robocalls, including both toll fraud and calling patterns that violate our terms of service. Our customers have a rate limit, and internal alarms are triggered if call limits are reached.

Internet Communications will block services to a customer if it determines that the customer is using the services for any illegal activities, including robocalling. Additionally, Internet Communications will terminate a customer's service if the violation is determined to be intentional.

Compliance with Government Agencies

Internet Communications does not currently authenticate STIR/SHAKEN; however, Internet Communications is committed to responding to all traceback requests from law enforcement, the industry traceback consortium. In addition, Internet Communications will cooperate with such entities to investigate and stop any illegal robocalls that use it's service to originate calls.

All of the voice traffic that originates on its network is subject to a robocall mitigation program. Internet Communications also certifies these specific and reasonable steps have been taken to avoid originating illegal robocall traffic as part of its robocall mitigation program.