

MGD Technical
Robocall Mitigation Efforts
12/17/2024

1. MGD Technical, commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls.
2. Using the questionnaire and onboarding procedures attached, MGD Technical, screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. MGD Technical, uses a third party wholesale provider to implement the Stir/Shaken framework. Provider and MGD Technical, is responsible for assigning attestation levels for all calls that it originates through the wholesale provider.
4. MGD Technical, will block services to a customer if it or provider determines that the customer is using the services for illegal robocalling.
5. MGD Technical, will only accept traffic for termination from companies that are in the Robocall Mitigation Database after September 28, 2021.
6. MGD Technical, uses no analytic systems, software or third-party vendors at this time to identify and block illegal robocall traffic. It is not aware of any such systems in use by its wholesale provider.

CUSTOMER QUESTIONNAIRE

MGD Technical, is committed to compliance with the Telephone Customer Protection Act (TCPA), the TRACED Act (Telephone Robocall Abuse Criminal Enforcement and Deterrence) and the rules of the Federal Communications Commission pertaining to the prevention of illegal robocalling, fraudulent calling and other illegal use of its network. To that end, MGD Technical, requires each customer to complete the following questionnaire to enable MGD Technical to properly conduct the necessary due diligence to comply with the law and protect its network.

For purposes of this form, the "Customer" is the entity subscribing to services from MGD Technical,.

SECTION A

Question Response

If Customer is an entity, what type of entity (corporation, LLC, etc.):

Customer name, including all trade names, fictitious names and DBAs under which Customer has transacted business for the previous three years:

State or country of formation:
Federal taxpayer identification number (EIN) for US domestic entities:

499 filer identification number for US entities:

Business license or registration number and the name of the government entity that administers such registration or license:

A description of Customer's business, including whether

Customer uses an auto-dialer or

engages in telemarketing:
Physical address of Customer's
business:

Name, physical address, email
address and telephone number of
the person responsible for
payment of Customer's account
with MGD Technical, and the
form of payment to be used:

Name, physical address, email
address and telephone number of
the natural persons who directly
or indirectly own the Customer:

Name, telephone number and
email address of Customer's
employee responsible for
compliance with US state and
federal laws pertaining to illegal
robocalls:

Websites and any social media
pages used by Customer currently
and over the past three years
(leave blank if none):

Customer's current IP addresses
and any IP addresses used by
Customer over the past three
years:

Has Customer (or its owners or controlling persons) have ever had an adverse judgment
against
it in a civil lawsuit relating to illegal robocalling? Yes No

Is Customer a wholesale provider (reselling MGD Technical's services to other carriers or to
end users)? Yes No