

FCC

TO WHOM IT MAY CONCERN

Alpharetta, 12/15/2024

As requested by the FCC in order to complete the filing for the Robocall Mitigation Database,

I certify that American Phone Services is a small telecom service provider that servers mostly residential customers and few business customers (such as accounting offices or legal firms). BUT most importantly we only terminate calls that are originated by large carriers (voice providers) such as: Aninetworks, BBCOM, Voipinnovations. Furthermore, we basically “know” all our customers, and we monitor the traffic constantly. The type of service we provide is purely termination: our customers call mostly numbers that are overseas, and in few cases friends or family’s members who also resides in the USA. All in all there are about 200 to 400 calls per day (24 hours). We impose – via various queries of the traffic in real time - a hourly (and a daily if the hourly is not met) spending limit of \$50; when such dollar amount is reached, an instant trigger blocks the customer that has generated that telecom traffic. In almost most cases our residential customer are people who need to call their relatives who live overseas, and in some cases they love to spend long hours on the phone causing such “dollar amount limit” to be triggered. We don’t sell our service to such companies that we know or even only suspect are involved in Robocall scams. Furthermore, as already said, we would also know immediately if a large amount of traffic is generated. For that matter we only allow 10 calls per second.