



Gertge Technology, LLC

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powered by knowledge and experience

Robocall Mitigation Plan

1. Gertge Technology, LLC commits to respond to all trace back requests from the Commission, law enforcement and the industry traceback consortium. Gertge Technology, LLC will cooperate on a timely basis with such entities to investigate and stop any illegal robocallers that use our network to originate calls. If a customer determines that their number has been spoofed and reports it to our staff, Gertge Technology, LLC will initiate a traceback request with the industry traceback consortium.

2. Gertge Technology, LLC has taken the following steps to detect and avoid originating illegal robocalling traffic on our network as part of our Robocall Mitigation Program.

a. Gertge Technology, LLC has contracted with upstream providers to utilize their STIR/SHAKEN product for all outbound traffic.

b. Gertge Technology, LLC only serves small/medium business customers that do not generate robocalls.

c. Gertge Technology, LLC manages and maintains all endpoints that connect to our network directly. Customers do not have direct access to connect a device that is not managed by us.