

Robocall Mitigation Program Description

Kansas Information Technologies, LLC dba ACCENTLOGIC

1. Company Overview

Kansas Information Technologies, LLC dba ACCENTLOGIC, is a registered voice service provider offering telecommunications services to residential and business customers in the United States of America. We are committed to protecting our customers from illegal and unwanted robocalls and fully support the FCC's efforts to combat such activities.

2. STIR/SHAKEN Implementation

Full Implementation: We have fully implemented the STIR/SHAKEN framework across our IP-based voice network to authenticate caller ID information and prevent spoofed calls.

3. Robocall Mitigation Practices

For calls that are not authenticated via STIR/SHAKEN, we employ the following mitigation measures:

- **Traffic Monitoring:** We continuously monitor call traffic patterns for anomalies indicative of illegal robocall campaigns.
- **Call Analytics:** We use third-party analytics tools to identify and block suspicious or high-risk calls.
- **Traceback Cooperation:** We fully cooperate with the Industry Traceback Group (ITG) and law enforcement agencies in traceback investigations.
- **Customer Complaints:** We maintain a dedicated channel for customers to report suspected robocalls and take prompt action to investigate and mitigate such reports.
- **Know Your Customer (KYC):** We perform due diligence on all customers, including identity verification and usage monitoring, to prevent misuse of our services.

4. Certification and Compliance

We have submitted our Robocall Mitigation Certification to the FCC's Robocall Mitigation Database and will update our filing as required. We are committed to maintaining compliance with all FCC rules and regulations, including timely updates and annual recertification.

5. Contact Information

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