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Revised Robocall Mitigation Plan for Improcom INC

Improcom INC reaffirms its commitment to combatting illegal robocalls and ensuring the integrity of our telecommunications services. In response to the updated FCC requirements for robocall mitigation plans (DA 24-73, January 25, 2024), Improcom INC hereby updates its robocall mitigation strategy. This concise plan integrates new FCC mandates with our existing efforts to combat illegal robocalls.

1. **Database Certification Filing:** Compliant with new FCC mandates, we have filed our certification and detailed robocall mitigation plan to the Robocall Mitigation Database.
2. **Customer Validation and Agreement:** We continue our practice of vetting US-based customers before contract signings, ensuring agreements explicitly restrict any illegal activity.
3. **PBX-Hosted Solution:** Our main product is a PBX-hosted solution, preventing customers from altering caller IDs.
4. **Fraud Detection:** Utilizing the latest technology achievements, we aim to mitigate fraudulent activities at the earliest possible stage, ensuring immediate identification and prevention.

5. **Carrier Complaint Response:** We maintain a policy of immediate action upon receiving legitimate complaints, blocking offending customers.

6. **STIR/SHAKEN Strategy:** Implementing a solution with Kamailio and secsipidx, in partnership with Peeringhub as one of the authorized CAs by Iconectiv.

7. **Traceback Commitment:** We commit to responding within 24 hours to traceback requests from the FCC, law enforcement, and industry consortiums.

8. **Role in Call Chain:** Specifies its role as a voice service provider, selling services directly to end users (business entities) without reselling transport services to other service providers.

Improcom INC's updated plan not only aligns with the FCC's latest requirements but also reinforces our ongoing commitment to preventing illegal robocalls.

Yury Buslovich /CEO/

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