

Robocall Mitigation Program Description

Overview

Machado Consulting, as a trusted reseller of telecommunications services, is committed to combating the menace of robocalls. While we rely entirely on the resold services provided by our partners, we play a critical role in ensuring a spam-free communication environment for our customers.

Key Components of Our Robocall Mitigation Program

1. Compliance with Industry Standards

- We adhere strictly to industry guidelines, including the **STIR/SHAKEN** framework.
- Our resold services implement caller ID authentication and verification to prevent spoofed calls.

2. Rapid Response and Blocking

- When flagged as potential robocalls, our providers take immediate action.
- Their system blocks identified spam numbers, preventing them from reaching our customers.

3. Customer Education

- We educate our customers about robocall risks and preventive measures.
- Regular communication informs them of updates and best practices.

Our Commitment

While we rely on our partners' services, our commitment to robocall mitigation remains unwavering. We strive to create a secure and nuisance-free calling experience for all our users.

Please note that our program description emphasizes collaboration with our resold service providers and our dedication to maintaining a spam-free environment.