

Afghan Wireless Communication Company (AWCC) Robocall Mitigation Strategy

Afghan Wireless is a 4G operator in Afghanistan which handles / originates calls for our in-roaming customers from NANPA region while they are in Afghanistan.

Afghan Wireless has implemented the following strategy to detect and mitigate robocalls.

All calls originated from Afghan Wireless network are subjected to this strategy.

AWCC only originates calls with its authorized numbering range as CLI as per the numbering plan issued by ATRA (Afghan Telecom Regulatory Authority). AWCC numbering ranges are +9370, +93711 and +93712.

AWCC blocks calls originating from numbers that are not valid numbers, known numbers not allocated to a customer, or otherwise set aside for outbound call use or numbers not assigned to a AWCC subscriber.

AWCC has resources monitoring AWCC outbound traffic consistently and report trends and changes to our 24/7 NOC for monitoring and blocking.

AWCC is committed to cooperate in investigating and stopping any illegal robocallers that we learn are using our service to originate calls.

AWCC does not issue any sim-card without proper authorization and customer registration as per the laws of Afghanistan.

If it is determined that an AWCC customer is originating unlawful robocall on our network, AWCC will first warn the customer and then terminate their service if they do not comply.