



To Whom It May Concern:

We are a small company with less than 100 clients. (Two-Year Extension)

The robocall mitigation steps we've taken, and continue to take include:

- Restrict which countries can register to our PBX
- Block IPs that have continuous failed registration attempts
- High security and complex passwords for SIP extension registration
- Monitoring of outbound call traffic for abnormal volume
- Continuous security upgrades on our servers and PBX system
- Regular firmware upgrades on all networking equipment

Furthermore, we are committed to timely responding to all traceback requests and investigating and stopping illegal robocallers using our service.

I'm looking forward to a world with less robocalls, and will ensure that we are doing our part to make that happen.

Thank you,

Alan Mossman
Managing Member