

Denson Technologies
Robocall Mitigation Program Description

December 30, 2024

Federal Communications Commission

Washington, D.C.

Subject: Robocall Mitigation Program Description

Provider Name: Denson Technologies

FCC Registration Number (FRN): 0031381064

Dear Sir/Madam,

This document provides a description of the robocall mitigation program implemented by Denson Technologies, as required under 47 CFR § 64.6305(d)(ii)-(iii).

1. Robocall Mitigation Practices

Denson Technologies has implemented the following practices to mitigate illegal robocalls:

- Traffic Monitoring: We actively monitor voice traffic for patterns indicative of illegal robocalling, such as high call volumes with short durations or invalid calling numbers.
- Call Blocking: We employ call-blocking measures for calls from numbers that fail basic validation checks, including invalid, unassigned, or unallocated numbers.
- Contractual Obligations:
 - We require customers and downstream partners to comply with applicable laws and regulations regarding

robocalls. Violations result in termination of service agreements.

- Prohibited Uses: Robodialers are strictly disallowed on our network. We do not provide services to call centers or entities that engage in high-volume, automated calling.
- Fraud Detection Systems: We utilize automated systems to detect and prevent illegal robocall activity originating from or traversing our network.

2. STIR/SHAKEN Implementation

Denson Technologies is committed to implementing STIR/SHAKEN (Secure Telephone Identity Revisited/Signature-based Handling of Asserted Information Using toKENS) technology in compliance with FCC requirements.

- Implementation Status:
 - STIR/SHAKEN is fully implemented on IP-based portions of our network.
 - For legacy Time-Division Multiplexing (TDM) portions of our network, we use alternative robocall mitigation methods.
- Caller ID Authentication:
 - We sign outbound calls where technically feasible.
 - Calls that are not authenticated are subjected to additional robocall mitigation scrutiny.

3. Cooperation and Reporting

We fully cooperate with the FCC, traceback organizations, and law enforcement agencies to trace and block illegal robocalls.

- Traceback Requests: We respond promptly to traceback requests and provide the required information to identify the source of suspected illegal robocalls.
- Reporting Mechanisms: A dedicated team reviews and addresses reports of suspected illegal robocalls. Customers can report suspicious calls directly via dan@densontech.com or by calling 406-647-1100.

4. Certification

Denson Technologies certifies that we adhere to the robocall mitigation practices described above. We are committed to preventing the origination and transport of illegal robocalls in compliance with FCC regulations.

For inquiries related to this Robocall Mitigation Program, please contact:

Name: Daniel Denson

Title: Owner

Email: dan@densontech.com

Phone: 406-647-1100

This document outlines our compliance with 47 CFR § 64.6305(d)(ii)-(iii) and provides a clear framework for addressing illegal robocalls.

Sincerely,

Daniel Denson

Owner

Denson Technologies