

Robocall Mitigation Plan

Know Your Customer

adNET, Inc. provides voice services exclusively to small business retail end-users that have active contracts in place for managed IT services with adNET, Inc.

adNET, Inc. adheres to the FCC's Best Practices for Vetting Retail Customers according to section 3.1.3 of the following document:

<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>

Traceback

adNET, Inc. will respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium as well as cooperate with such entities in investigating and stopping any illegal robocalling originating from our networks.

STIR/SHAKEN

All outbound calls originating from adNET, Inc. networks are signed with Full (Level A) Attestation.

adNET, Inc. is registered with NECA and has an active OCN (906K).

adNET, Inc. is registered with iconectiv, the Secure Telephone Identity Policy Administrator as an Authorized Provider.

adNET, Inc. is partnered with [REDACTED] for SIP Trunking services as well as Certification Authority [REDACTED]

[REDACTED] hosts the NSS server that signs all outbound calls originating from adNET, Inc.'s networks with Full (Level A) attestation through [REDACTED].

adNET, Inc. is partnered with [REDACTED] for SIP Trunking services. To utilize SIP Trunking services through [REDACTED] end-user business address, contact information as well as documentation for TN Validation is required.

[REDACTED] provides Full (Level A) Attestation on all outbound calls matching TNs owned on end-user accounts. Included in this Robocall Mitigation Program Description is the Robocall Mitigation Database filing provided by [REDACTED].

Robocall Mitigation Program

adNET, Inc. utilizes the services of [REDACTED] and [REDACTED]

Security provisions are implemented to minimize the risk of fraudulent calls. These provisions include, but are not limited to:

- Two-Factor Authentication for SIP Trunking account administration
- IP based authentication
- Outbound rate limitations
- Destination restrictions
- Concurrent call limitations
- CNAM services

Additionally, adNET, Inc. maintains administrator access and control over all end-user business office networks and IP Private Branch Exchange (PBX) systems. This administrator control allows for monitoring of endpoint registration and end-user call logs to further reduce the risk of fraudulent calls originating from adNET, Inc. networks.