

Globalink Inc Robocall Mitigation Plan

Revised May 19th, 2026.

Globalink Inc provides Software as A Service (SaaS) billing platform. Only vetted and qualified customers and vendors are set up on this platform. The platform has extensive security features that allow calls to be monitored. Call destinations can be blocked based on customer profile and usage history. The software is able to determine the Ip address/geo location of the user agent.

STEPS for STIR/SHAKEN

Globalink working with our US Carriers, have implemented the following :-

1. Only users authenticated and validated on our billing platform are allowed to make any outgoing US calls. Globalink partnering with outgoing Carrier will attest A-level attestation since the US numbers belong on their network, customer is authorized to use the number, and the number is legitimate phone number associated with that customer.
2. Procedures are in place to monitor calls to ensure Caller ID is not spoofed.
3. System is able to trace location of call based on IP address and authentication mechanisms.
4. Globalink has notified customers to ensure they comply with US regulations.
5. Network Operation team monitors US calls to ensure compliance.
6. Traffic to US destinations will be blocked for users who do not follow US regulations.
7. Globalink has partnered with US Carriers who have implemented STIR/SHAKEN.

Call Monitoring, Traceback and Enforcement

Network Operation team monitors all calls to ensure compliance. Working with our US Carriers robotic calls to US destinations are blocked. Accounts are deactivated if not in compliance. All calls can be traced as the billing platform has extensive logs. Globalink, working with US Carriers is committed to responding within 24 hours to Law Enforcement requests. Our network team via the helpdesk software tracks all requests.

Know Your Customer (KYC)

Globalink customers are all screened and vetted before activation. Network Team monitors our customer list to ensure active customers are in compliance with US regulations. Globalink via its support helpdesk educates its customers on US law compliance and robocall prevention.

Upstream Provider Knowledge

Globalink working with US Carriers, has knowledge of both originating and terminating carriers. They are listed in the Robocall Mitigation Database.

Robocall Mitigation Database Eligibility and Updates

Globalink has not been prohibited from filing in the Robocall Mitigation Database. Globalink commits to updating the FCC Robocall Mitigation Database Information, including any material changes to the information provided in the certification process, within 10 business days of the change.