

Ecause Media, Inc. Robocall Mitigation Strategy

New Customer Screening:

Ecause Media, Inc. uses a direct sales model and verifies the business activity, physical location, and credit worthiness of every customer. 100% of our customers are located in the United States and Canada. We port existing numbers to Bandwidth.com and only originate or terminate calls with Tier 1 carriers, each of whom have their own mitigation strategies.

Active Customers:

All of our customers have access to call screening and the ability to block callers by CallerID information. We monitor all calling activity using analytics to automatically flag and shutdown calling patterns that are indicative of robocalls, including both toll fraud and calling patterns that violate our MSA such as the use of automatic dialers. All of our customers have a rate limit and internal alarms are triggered if a customer's concurrent call limit is reached.

Compliance with Government Agencies:

Ecause Media, Inc. is committed to respond to any and all requests from the Industry Traceback Consortium, CALEA, and all law enforcement agencies who officially and properly subpoena customer records.