

Waldner IT Solutions, Inc.

Robocall Mitigation Plan

September 28, 2026

What the company does

Waldner IT Solutions, Inc. provides voice service to business offices that the company knows and serves directly. A new office is added by the company. There is no public or automated signup. The company installs and maintains the phone system at each office.

Outbound caller ID is limited to a telephone number assigned to that office. The company obtains telephone numbers and carrier trunks from Sinch. Sinch is the upstream carrier.

STIR/SHAKEN

The company has not implemented STIR/SHAKEN with its own certificate. No portion of the network is signed with the company's own certificate. The company is obtaining that certificate. This filing will be updated within 10 business days after the company's own certificate is signing live calls.

Customers

The company does not accept customers through an open signup. Service is provided only to offices the company has installed. That is the measure used to keep new and renewing customers from originating illegal robocalls on this network.

Call analytics

The company does not use a third-party call-analytics system.

Upstream provider

The upstream voice carrier is Sinch. The company does not accept call traffic from other voice providers for transit.

Traceback

Stephen Waldner is the contact for robocall mitigation and traceback. He will respond fully within 24 hours to traceback requests from the Federal Communications Commission, law enforcement, and the industry traceback consortium, and will cooperate with those entities in investigating and stopping illegal robocalling that uses this service.

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This plan replaces the plan dated September 13, 2021.