

NuTEQ Solutions, Inc. (d/b/a GOCare) Robocall Mitigation Plan

Last Updated: MAY 2026

Introduction

Consistent with the rules and regulations of the Federal Communications Commission (“FCC” or “Commission”), the following Robocall Mitigation Plan (“RMP”) details the policies and practices that NuTEQ Solutions, Inc. (d/b/a NuTEQ) (“GOCare” or the “Company”), has established to prevent unlawful robocalls from originating on its voice network.

NuTEQ is not a traditional voice service provider and is considered a Value Added Service Provider (VASP). NuTEQ’s software – in some cases –sits in front of a client’s IVR to route inbound calls more efficiently (EX: customers in an outage could be routed to an intercept, or disconnected customers could be routed to collections). This routing functionality does not involve call origination service to clients or allow the public to originate calls, and, more importantly, NuTEQ does not market or sell voice services as an offering of NuTEQ Solutions.

NuTEQ’s RMP details the policies and practices that it has established in its capacity as a voice service provider with a STIR/SHAKEN implementation obligation. NuTEQ is not a foreign voice service provider, and its company information, including a list of its affiliates, subsidiaries, parent companies, associated FCC Registration Numbers (“FRNs”), and Operating Company Numbers (“OCN”), is provided as Exhibit A to this RMP. A list of NuTEQ’s principals is provided as Exhibit B to this RMP. At no time in the prior two years, has NuTEQ been subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.

NuTEQ Will Respond to Traceback Requests and Has a Designated Point of Contact

NuTEQ has assigned a single point of contact for traceback inquiries and will respond to those requests within 24 hours following notification. NuTEQ commits to respond fully and timely to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use the Company’s service to originate suspected illegal robocalls.

NuTEQ investigates suspicious calls and calling patterns, and if there is reason to suspect illegal robocalling or spoofing is taking place over the networks we manage, NuTEQ will attempt to identify the parties involved and take appropriate action to mitigate (including, but not limited to, verifying that the originating business customer owns or is authorized to use the Caller ID number, determining whether the Caller ID name sent to a receiving party matches the business customer’s corporate name, trademark, or d/b/a name, terminating the party’s ability to originate, route, or terminate calls on its network, and notifying law enforcement authorities if necessary).

NuTEQ Has Implemented Know Your Customer and Know Your Upstream Frameworks

NuTEQ is a small business with only a small number of clients. The Company has both business and professional relationships with the business clients whose traffic NuTEQ supports (and in a very limited number of cases, that NuTEQ routes). The Company has verified their identities and the nature of its end users' businesses and has a designated point of contact at each physical business location in the event any abnormal or suspicious calling patterns emerge from their networks. NuTEQ has a single upstream provider. The relationship with this established voice provider includes strong contractual terms.

NuTEQ Leverages Call Analytics Capabilities Provided by its Downstream Provider

Working with the Company's single downstream provider, NuTEQ leverages their advanced call analytics and traffic monitoring to identify suspicious calling patterns, such as high-volume, short-duration calls, and calls with invalid or unallocated numbers. NuTEQ closely coordinates with staff at this upstream provider, to identify, investigate, and, where appropriate, mitigate suspected illegal traffic.

NuTEQ's Customer Agreements Enable it to Terminate Customers

NuTEQ maintains agreements with each of its end user customers. NuTEQ's agreements permit it to terminate any end user customer for breach of contract including misuse of services.

ENTITIES COVERED BY CERTIFICATION

The following entities are all subject to the robocall mitigation policies and procedures described in this document:

- I. NuTEQ Solutions, Inc. (d/b/a GOCare)

Exhibit A
Company Information

Company Name	DBAs	FRNs	OCN
NuTEQ Solutions, Inc.	GOCare	0031376312	#832L

Exhibit B
Company Principals

Name	Position
Mike Roddy	Co-founder & CEO
Rick Perkins	Co-founder & COO
Patrick Kelly	CTO
Brandon Johnson	VP, Sales
Kevin Mitchell	VP, Marketing & Partners