

Skyrunner, Inc.

Robocall Mitigation Plan

Date: Feb 11, 2024

Skyrunner, Inc. (Skyrunner) utilizes [REDACTED] as its underlying voice services provider. Accordingly, Skyrunner relies in part on procedures, policies, and safeguards implemented by [REDACTED] to ensure that Skyrunner's residential and business customers are sufficiently protected against robocall and spoofing activities.

Traceback

Skyrunner responds to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperates with such entities in investigating and stopping any illegal robocallers that use its service to originate calls.

Upstream Provider

Skyrunner has identified its sole upstream provider is [REDACTED] which is listed in the FCC's Robocall Mitigation Database and maintains its own robocall mitigation plan.

STIR/SHAKEN

On behalf of Skyrunner, [REDACTED] has implemented STIR/SHAKEN on its network where all of Skyrunner's voice traffic originates.

In addition to implementing STIR/SHAKEN on its network, [REDACTED] has adopted a robocall mitigation plan to take its own measures to limit the potential for the origination, termination, and processing of unlawful calls from or on its network.

Robocall Mitigation Program

[REDACTED] uses call analytics provided by to monitor Skyrunner's outbound voice traffic in real time to prevent the origination of illegal robocalls. The software identifies calling patterns that would indicate robocall activity, such as an unusual number of calls from a telephone number and/or an unusual number of short duration or incomplete calls. The software provides detailed reporting identifying suspected illegal robocalls. The software also provides alerts where the calling number is invalid, unallocated, on a Do Not Originate list, in the FCC consumer complaint database or has a poor reputation. There is an immediate investigation of any identified calls to determine if the caller was attempting to originate unlawful robocalls. If it is determined that the caller was attempting to originate unlawful robocalls, then Skyrunner either warns them to stop or terminates their service, as appropriate pursuant to its business policies.