

Dear Sir/Madam,

This letter is to inform that we are not a service provider and that we are working with VOIP innovations (service provider), to comply with the recent Federal Communications commissions (FCC) Robocall Mitigation Database.

Your Only IT solutions only works with local business and deals with them on the first name basis. All of our business is referral based from personal relationships and we screen each customer to ensure no high-volume telemarketing or robocalling is implemented as we know each of our customers business models.

Each End-users phones are password protected as a result, we maintain a total control over the devices that are connected to our system and blocks unwanted opportunities from automated dialing systems. Also, Your Only IT Solutions master terms of services explicitly prohibits the use for Robocalling.

As an added step, the connection from our end-users' phones and over to the phone carrier network is encrypted, this helps us prevent any unwanted external sources for robocalls in our part. Lastly, we monitor each of our end-users' minutes for atypical usage patterns based on their normal calling behavior. We will reach out for clarification on the sporadic increase to ensure its not a network breach.

We would also would like to certify that we are committed to respond and comply to all traceback request from the commission, law enforcement and to cooperate with such entities in investigation and stopping any illegal robocalls that use its service to originate calls, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program.

We look forward in working with the FCC on the robocall program.

Thank you,
Peter C.
Your Only IT Solutions.