

Robocall Mitigation Plan

1. Provider Information

Company Name: FutureCom Technologies, Inc.

FRN: 0024561334

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2. Overview of Mitigation Practices

We are committed to preventing illegal robocalls on our network. Although we do not currently support full STIR/SHAKEN implementation, we have adopted the following mitigation strategies:

- Traffic Monitoring: We continuously monitor call traffic patterns to detect anomalies indicative of robocall activity.
- Caller ID Validation: We validate caller ID information against known databases and flag suspicious entries.
- Call Blocking: We block calls from known bad actors using industry-sourced blacklists (e.g., USTelecom's Industry Traceback Group).
- Rate Limiting: We apply rate limits to outbound calls to prevent high-volume robocall campaigns.
- Customer Vetting: We perform due diligence on new customers to ensure they are not engaged in illegal robocall activity.

3. Traceback Cooperation

We fully cooperate with traceback requests from the Industry Traceback Group (ITG) and other enforcement agencies. We respond promptly and provide all necessary information to support investigations.

4. Enforcement and Accountability

- We maintain logs of call traffic and mitigation actions.
- We take immediate action against customers found to be violating our robocall policies, including suspension or termination of service.
- Our compliance team reviews mitigation effectiveness quarterly.

5. Certification Statement

We certify that the above practices are actively implemented and enforced across our network. We understand that failure to comply may result in removal from the Robocall Mitigation Database and enforcement actions by the FCC.