



Robocall Mitigation Program

- 1) Mobex provides Business voice telephone services. Our clients are required to follow our Terms and Conditions which strictly prohibit the use of any automated dialing equipment. Our policy is posted here: [Terms Of Services - Mobex](#) under Restrictions on use.
- 2) During the client onboarding process, close attention is paid to the type of business and their anticipated usage is determined. No solicitation, marketing, or the use of automated calling is allowed. Neither are upstream providers allowed. Again, consistent with our Terms of Service and consistent with 47 CFR § 64.1200
- 3) We closely monitor our network usage for any sign that calling beyond normal business to business volume has been incurred.
- 4) It has fully implemented the [STIR/SHAKEN authentication framework](#) across its entire network and all calls it originates are compliant with [§ 64.6301\(a\)\(1\) and \(2\)](#);
- 5) Upon receipt of a traceback request from the Commission, civil law enforcement, criminal law enforcement, or the [industry traceback consortium](#), we, the provider will fully respond to the traceback request within 24 hours of receipt of the request and to cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

John Dalrymple

President

Mobex, Inc.

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