

ROBOCALL MITIGATION PLAN

Pollyvoice, LLC is committed to cooperating with the Federal Communications Commission (FCC) in preventing and mitigating illegal robocalls. This report describes the status and specific measures that the company has implemented to prevent and mitigate robocalls.

Know Your Customer

PollyVoice, LLC is a small local VoIP service provider serving less than 100 customers. Our customers are personally interviewed and confirmed to be legitimate established businesses within the United States and primarily in the state of Ohio.

The company follows a meticulous procedure on getting to know clients, especially during onboarding. In the event that new clients are onboarded, we adhere to a comprehensive procedure to familiarize ourselves with them. This process includes conducting manual verification procedures for each client.

Traceback Requests

The company commits to fully cooperate with FCC and the law enforcement within 24 hours to all traceback requests in the event of investigating and stopping illegal robocallers from using the company's services. In the over ten years that we have been in business we have never had a traceback request.

Pollyvoice, LLC has underlying providers from which it receives voice traffic:

1. Name: Vitelity

Mailing Address: 317 Inverness way South STE 140, Englewood, CO 80112 Phone Number: (888) 898-4835

2. Name: VoIP Innovations —Sangoma

Mailing Address: 445 Jan Davis Dr NW Huntsville, AL 35806 Phone Number: (256) 428-6000

The underlying providers comply with the Commission's STIR/SHAKEN standards and robocall mitigation regulations in all aspects when delivering voice traffic. The company, in collaboration with its providers, works diligently to prevent illegal robocalls, ensuring strict adherence to regulatory requirements. Additionally, the company and its providers cooperate fully in response to traceback requests, assisting authorities in identifying and addressing sources of fraudulent calls. The company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the company's networks.

Signed



Michael Montgomery

President

Pollyvoice, LLC