



September 10th, 2021

Re: NRTC Communications Robocall Mitigation

Measure taken to avoid originating Robocall traffic:

- NRTC does not knowingly engage with customers whose business involves Robocall traffic.
- As a standard policy, all calls from our customer's equipment will be signalled with a valid 1-digit NANP-compliant calling number which is provisioned by us for that customer.
 - Calls from any single-line or PBX customer on our switch will have a number we know belongs to them.
 - On this point, there are very few exceptions; PBX customers are allowed to pass through any 10D number even if it doesn't belong to them, but they sign a waiver agreeing to use this for legitimate purposes.
- No tandem calls from other peers can be routed towards the US.
 - This means that our peers who can route calls through us cannot reach the US through us.
- STIR/SHAKEN implementation is underway as per the CRTC mandate.

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