



WTC Communications Robocall Mitigation

September 10, 2021

Measure taken to avoid originating Robocall traffic:

- WTC does not knowingly engage with customers whose business involves Robocall traffic.
- As a standard policy, all calls from our customer's equipment will be signalled with a valid 10-digit NANP-compliant calling number which is provisioned by us for that customer.
 - Calls from any single-line or PBX customer on our switch will have a number we know belongs to them.
 - PBX customers are not allowed to pass through any non-provisioned number on our switch.
- No tandem calls from other peers can be routed towards the US.
 - This means that our peers who can route calls through us cannot reach the US through us.
- STIR/SHAKEN implementation is underway as per the CRTC mandate.

Mike Lynn
General Manager
WTC Communications