

We are a hosted PBX provider, where our customers have IP phones connected to our hosted phone system.

Our Mitigation steps is that a customer is only allowed to generate outbound traffic from an IP Phone that is programmed by our company.

We do not allow any customer provided software such as any robo-call generation system, power dialer to generate calls.

Our IP phone system does not allow the customer to specify the outbound caller id.

Only numbers ported into us, set by our staff members are allowed for outbound caller id.

We are committed to respond fully and in a timely manner to all traceback requests.

Jonathan Pitts owner 1SimplePhone