

We do not provide any SIP trunking. We specifically deny service to any call-centers, political campaign callers, fund-raising centers or other bulk-calling businesses or agencies.

We are a hosted PBX provider, where our customers have IP phones connected to our hosted phone system.

Because of this, it is not possible for a customer to use any sort of robo-call generation system, power dialer etc to generate calls.

In addition, our IP phone system has integrated fraud control software (because it is capable of handling sip trunking, although we do not provide this service). This system is set to disable any account generating heavy outbound traffic.

As our primary customer base is pizza restaurants, 95% of traffic is inbound. Our customers generate very few outbound calls, and any sudden spike in outbound traffic triggers suspension of that account.

We commit to responding fully and immediately to any traceback requests.

64.6305 2.ii and 2.iii our mitigation documentation states how we will comply with 2.ii and 2.iii requirements.

John P. Scully

President

PLP Communications Inc.