

CloudNet Management Robocall Mitigation Plan

1. Provider Identification

Provider Name: CloudNet Management LLC

Operating Company Number (OCN)/SPID: None / Unknown

FCC Registration Number (FRN): 0031351836

Contact Person: donald hudock

Title: Network Engineer

Phone Number: 734-887-6150

Email Address: don@cloudnetmgmt.com

2. Statement of Non-Exemption

This provider is not exempt from the STIR/SHAKEN implementation requirements under 47 CFR §64.6304. Accordingly, the provider is submitting this Robocall Mitigation Plan pursuant to 47 CFR §64.6305.

3. Robocall Mitigation Practices

Our VoIP providers have implemented the following practices to prevent unlawful robocalls from originating on its network:

- Implementation of STIR/SHAKEN call authentication framework on IP-based traffic.
- For non-IP traffic, use of alternative robocall mitigation techniques consistent with FCC rules.
- Real-time monitoring of call traffic patterns to identify and block suspected unlawful robocalls.
- Immediate investigation of complaints or abnormal call behavior.
- Cooperation with law enforcement and industry traceback efforts.

4. Know-Your-Customer (KYC) Policies

CloudNet Management requires all new and existing customers to undergo due diligence and verification, including:

- Validation of business identity and corporate registration.
- Review of traffic type, expected call volume, and use cases.
- Prohibitions on use of services for illegal robocalling.
- Ongoing monitoring to ensure compliance with FCC rules to the best of our ability.

5. Call Traffic Monitoring and Blocking

Our VoIP providers or vendors, employ automated and/or manual monitoring of traffic, including:

- Analytics to detect high-volume or anomalous call behavior.
- Blocking of calls determined to be highly likely to be illegal.
- Participation in industry traceback requests to identify the source of unlawful calls.
- Escalation and remediation procedures when unlawful traffic is identified.

6. Enforcement Point of Contact

Designated Contact for FCC/Enforcement Inquiries:

Name: donald hudock

Title: Network Engineer, member

Phone: 734-887-6150

Email: don@cloudnetmgmt.com

7. Certification

i, donald hudock, hereby certify that the above information is true and accurate to the best of my knowledge, and that the CloudNet Management and it's VoIP providers, have implemented the practices described herein to prevent unlawful robocalls. CloudNet Management and its VoIP customers have never processed any Robocalls, and will never do so in the future, on it's networks or any other networks.

UCC 1-308 Without Prejudice



two thousand twenty five.

Date: Tuesday, September 2, in the year of our lord,