

Featherston Media LLC (dba FM) Robocall Mitigation Strategy Customer Validation:

Featherston Media LLC (dba FM) is a small company with less than 100 subscribers. We connect only local small/medium businesses who we personally work with. The phone systems integrated are systems installed by us and maintained by us. We verify the business entity, business activity and physical location of every customer.

Featherston Media LLC (dba FM) programs the outgoing Caller-ID of these systems. Spoofing of Caller-ID and/or using our service with a Call Center violates our Terms of Service.

Our customers numbers are ported to upstream Tier 1 carriers who have their own robocall mitigation strategies.

Compliance with Government Agencies:

Featherston Media LLC (dba FM) is committed to responding to all lawful traceback requests from the Industry Traceback Consortium and all law enforcement agencies who officially and formally request customer records because of possible fraud.