

VoiceNEXT Inc.

FCC Robocall Mitigation Program – Reasonable Steps implemented to mitigate illegal robocall traffic:

- All VoiceNEXT clients are verified legitimate businesses with Tax ID and other pertinent information on file before registering any endpoints or allowing and call traffic to leave our network. No personal or unverified accounts are accepted by VoiceNEXT.
- All VoiceNEXT carriers have complete STIR/SHAKEN implementation. All traffic passing through these carriers' networks is authenticated with STIR/SHAKEN, consistent with 47 CFR 64.6301
- All VoiceNEXT clients' telephone numbers reside with a STIR/SHAKEN compliant carrier
- VoiceNEXT clients are not allowed to "spoof" their caller ID. All clients are required to show a valid caller ID number, matching one of their numbers which reside with a STIR/SHAKEN carrier under VoiceNEXT's master account
- VoiceNEXT puts channel limits on all client groups. Clients can not make mass callings or mass auto dialing
- VoiceNEXT uses fraud detection software to detect unusual calling behaviors, including calls to known fraud destinations.