

NETEXEM Robocall Mitigation Plan Certificate (Feb 2024 Update)

Netexem hereby certifies its compliance with the FCC's revised robocall mitigation requirements, ensuring our VoIP Services mitigate the risk and occurrence of illegal robocalling activities through the following updated policies and practices:

1. STIR/SHAKEN Compliance and Caller Information Accuracy:

- All outbound calls from Netexem's network carry correct caller information, including telephone number and caller ID. Our underlying DID provider furnishes STIR/SHAKEN attestation for all outbound calls, demonstrating our commitment to authenticating and verifying caller identity.

2. Customer Approval and Configuration:

- Netexem enforces a strict customer approval process. We permit only customers with Hosted Seats, allowing full activity monitoring on all extensions. We prohibit wholesale or carrier resell customers to prevent misuse of our network.
- Extensions are limited to three simultaneous calls to curtail the potential for mass automated outbound campaigns.
- Outbound auto-dialers are expressly forbidden on our network. We conduct thorough site surveys for all potential customers to identify and prevent their usage.

3. Traceback Cooperation:

- Netexem pledges full cooperation with FCC Law Enforcement and the Industry Traceback Consortium. We commit to responding promptly to traceback requests to halt or investigate illegal robocalling activities.

4. Robocall Identification and Mitigation:

- Upon identifying robocalling activities, Netexem possesses the capability to immediately terminate the offending customer's ability to originate any further calls across our network, thereby upholding network integrity.

5. Provider Role and Additional Information:

- As a voice service provider without a STIR/SHAKEN obligation, Netexem has implemented the above measures as part of its robocall mitigation program. We do not claim any STIR/SHAKEN implementation extension or exemption.
- Our program includes affirmative, effective measures to prevent new and renewing customers from originating illegal calls and adheres to the "know-your-upstream provider" procedures to further combat illegal robocalls.

6. Company and Contact Information:

- **Business Name:** Netexem
- **Address:** 17662 Irvine Blvd #20, Tustin, CA 92780
- **Telephone:** (844) 638-3936
- **Website:** www.Netexem.com
- **Robocall Mitigation Contact:** Matthew Ashrafi, CEO, matthew@netexem.com

7. Commitment Statement:

- Netexem affirms that all information provided in this certificate is accurate and reflects our current practices and compliance status. We have not been prohibited from filing in the Robocall Mitigation Database, and our certification has not been removed by Commission action.

Certification by Officer:

Mehran Ashrafi, CEO, certifies under penalty of perjury that the information and statements provided in this certificate are accurate and true.

Date: 02/20/2024