



Robocall Mitigation Plan

This robocall mitigation plan is for Yoko Networks, Inc., with headquarters at 428 E Roosevelt Rd, Lombard IL 60148.

We perform the following roles in the call chain:

- A voice service provider with a STIR/SHAKEN implementation obligation serving end-users.
- Our next hop downstream carrier is (Voyant/Onvoy/Inteliquent/Sinch)(RMD0002046/RMD0001966/RMD0002029/RMD0018645).

Yoko Networks, Inc., has not been prohibited from filing a certification in the Robocall Mitigation Database.

Yoko Networks, Inc., does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

Yoko Networks, Inc., uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

Yoko Networks follows the best practices for verifying caller identity as recommended by the NANC Call Authentication Trust Anchor Working Group. These measures guarantee that all clients utilizing the service are legitimate and refrain from participating in illegal robocall activities.

Traceback

We (Yoko Networks) are committed to promptly responding to traceback requests from: the FCC, Law enforcement agencies and the registered traceback consortium. All responses will be provided within 24 hours to support the investigation and prevention of illegal robocalls.

Robocall Mitigation Program

We will use call analytics and fraud detection software to monitor all outbound voice traffic in real-time to prevent the origination or transit of illegal robocalls when our implementation is complete.

CDR: we store all call records long term to be able to complete traceback requests.

Caller ID: we only allow our customers to use phone numbers that they own as their caller ID.

Business Verification: we only work with businesses that we know are legal and verify them. We immediately investigate any identified suspicious calls to determine if the caller attempted to originate or transit unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic. If they continue to send traffic that appears to be unlawful, then we terminate their service.

STIR/SHAKEN

We have registered with the STI-PA using OCN: 644L. We have our own STIR/SHAKEN certificate issued by the Peering Hub Certification Authority (STI-CA) that we use when authenticating calls we originate.