

ClearFiber Inc. ROBOCALL MITIGATION PROGRAM

Below is the Robocall Mitigation Plan filing for ClearFiber Inc. This plan will be submitted to the FCC's Robocall Mitigation Database and will be adapted to adjust to the latest laws, regulations, and industry best practices.

Monitoring

ClearFiber Inc. has monitoring and reporting systems/software in place to analyze traffic for suspected illegal Robocalls. Our monitoring systems provide alerts on calling patterns with unusual spikes, traffic patterns, or attempted use of non-validated Telephone Numbers to detect patterns consistent with illegal robocalls. We immediately investigate to identify such calls if the caller is attempting to originate unlawful Robocalls. If determined that the caller was attempting to originate unlawful Robocalls. The Customer is issued notice to stop such actions or terminate their service as appropriate.

Traceback – We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal Robocalls that use our service to originate calls.

Customer Overview and Mitigation – We follow the best practices for vetting customers as described in FCC documents and Industry Traceback Group standards. When customers sign up for service, ClearFiber vets the customer to determine if they will be originating or terminating a high call volumes, such as a call centers. To date we do not service any customers such as call centers or other calling groups.