

Dear Sirs

TELEFÓNICA has No STIR/SHAKEN Implementation – Performing Robocall Mitigation. We certify our commitment to respond all traceback requests from the Commission, law enforcement authorities, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its services to originate calls, and that none of the voice traffic that originates on our network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on our network is subject to a robocall mitigation program. We have implemented a fraud management solution and a whole department to detect, prevent and take action against any fraud traffic.

TELEFONICA VENEZOLANA, C.A