



ENT-GNC-JWH-E-585/2021

Dear Sirs,

Kindly inform you that ENTEL S.A. does not have STIR/SHAKEN standard implemented in our network systems and platforms. Originating calls are based on the National Numbering Plan provided by the Bolivian Regulatory Entity ATT¹, which doesn't allow identity impersonation or CLI modification.

On the other hand, ENTEL S.A. doesn't capture traffic towards the U.S. consequently we consider that, there is no risk with transit traffic coming from other Carriers in the form of Robocalls. Our relationships have been established with legally established operators in the U.S.

Additionally, ENTEL S.A.'s Revenue Assurance and Fraud area has internal procedures when suspicious traffic has been identified and verified for further investigation, the client or subscriber's service is immediately suspended according to Bolivian laws.

ENTEL S.A. will cooperate with FCC² through its partners in U.S., in the measure of its possibilities, investigating and stopping any illegal robocalling activities.

In consequence, ENTEL S.A. will register option number 3 in the FCC database/records:

☐ Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.

Regards,

ENTEL S.A.

/Omar Perez / Jenny Aguirre

¹ Autoridad de Regulación y Fiscalización de Telecomunicaciones y Transportes

² Federal Communications Commission