

Business Information

Advanced Networks Corp dba Vox Connect
4926 Farwell Ave, Skokie, IL 60077

Contact Information

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Overview

Advanced Networks Corp is a Voice Service Provider dedicated to stopping illegal calls from originating in our network. As certified in the FCC's Robocall Mitigation Database, Advanced Networks Corp has partially implemented STIR/SHAKEN and working with TransNexus (<https://www.transnexus.com>) to complete the full implementation. In compliance with the R&O, Advanced Networks Corp submits this Robocall Mitigation Plan and certification.

Robocall Mitigation Plan

This robocall mitigation plan is for Advanced Networks Corp, with headquarters at 4926 Farwell Ave, Skokie, IL 60077.

We perform the following roles in the call chain: a voice service provider with a STIR/SHAKEN implementation obligation serving end-users.

Advanced Networks Corp has not been prohibited from filing a certification in the Robocall Mitigation Database.

Advanced Networks Corp does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

Advanced Networks Corp uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls:

Know Your Customer

We follow the caller ID authentication best practices for vetting caller identity and operational legitimacy for new and existing customers as described by the NANC Call Authentication Trust Anchor Working Group.

This process includes the collection and review of entity-identifying information to confirm that we have an authenticated relationship with the customer. We use this authenticated information to determine whether the customer is subject to any enforcement actions that restrict the type of calling

that they may do, for example, if they have been banned from initiating telemarketing calls. This process includes collecting information such as:

- physical business location(s);
- contact person(s);
- nature of customer's business

We also validate, when possible, that the entity has a legitimate right to use its asserted calling numbers. We use this information to support the attestation level we assign to calls that we originate for that customer.

Our contractual provisions with customers prohibit them from initiating illegal robocalls. If we find a customer initiating suspicious robocalls, we warn them to stop. If such traffic continues, then we terminate their service.

Know Your Upstream Provider

We have a vetting and review process for upstream providers, that is, providers that send us voice traffic that we terminate or transit to other providers.

We confirm that the upstream provider has a certification in the Robocall Mitigation Database and is fully STIR/SHAKEN compliant. We will not accept voice traffic from an unregistered and uncompliant provider.

Advanced Networks Corp. receives voice traffic from the following upstream providers:

Sangoma U.S., Inc. and his subsidiary VoIP Innovations, LLC
445 Jan Davis Drive NW
Huntsville AL 35806

Our contractual provisions with upstream providers prohibit them from sending us unauthenticated SIP calls. Advanced Networks Corp only accepts authenticated SIP calls from the upstream provider.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program

Acceptable Use Policy ("AUP")

Advanced Networks Corp maintains an AUP that subscribers must sign before being permitted to use Advanced Networks Corp's system(s). Among other things, the AUP prohibits:

- Providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call;
- Violating any applicable local, state, or federal law;
- Violating applicable industry accepted guidelines; and
- Using Advanced Networks Corp's service to engage in or in connection with fraudulent activities.

Advanced Networks Corp's contractual terms with subscribers specify that Advanced Networks Corp may act by suspending or terminating service for violation of the AUP.

Telephone Number Authorization

A Telephone Number ("TN")-based caller identity is the originating phone number included in call signaling used to identify an outbound caller for screening purposes that is uniquely associated with the subscriber. A subscriber is permitted to use a TN as a caller identity if a TN is directly managed by Advanced Networks Corp and/or obtained by Advanced Networks Corp from one of Advanced Networks Corp's underlying carriers for use by the subscriber. In most cases, Advanced Networks Corp directly manages the TNs used by its subscribers. Advanced Networks Corp tracks these numbers in its inventory system and monitors the assignment of these numbers. Advanced Networks Corp denies the ability for customers to input any TN other than those assigned to the account as outbound caller identity. If a subscriber wishes to use a TN as a caller identity and that TN is not directly managed by Advanced Networks Corp, then TN validation is necessary. If a subscriber's end-user can provide a valid letter of authorization that they are the authorized user of such TNs, Advanced Networks Corp will attest calls originated with these TNs.

Analytics for Monitoring Traffic

We use call analytics software provided by TransNexus (transnexus.com) to monitor all outbound voice traffic in real-time to prevent the origination or transit of illegal robocalls.

The software provides detailed reporting to identify suspected illegal robocalls. The system alerts us if we process outbound calls where the calling number has a poor reputation or is invalid, unallocated, or on a Do Not Originate list.

We perform the same mitigation steps for all outbound calls regardless of our role in the call chain for a particular call.

Investigate Suspicious Activity

We immediately investigate any identified suspicious calls to determine if the caller or upstream provider was attempting to originate or transit unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic.

If Advanced Networks Corp identifies suspected robocalling patterns that are confirmed with further investigation, Advanced Networks Corp will take appropriate action which include terminating the subscriber's use of Advanced Networks Corp services.

Certification

The undersigned certifies under penalty of perjury that the attestations contained in this document are true and correct.

Advanced Networks Corp



By Claudiu Cionca

Date: 12-23-2024