



PeachNet Communications Robocall Mitigation Compliance Certification

Date: 04/10/2024

This document certifies that PeachNet Communications has fully implemented the necessary measures to comply with the Federal Communications Commission (FCC) requirements for robocall mitigation as detailed in the latest FCC guidelines and regulations.

1. STIR/SHAKEN Compliance PeachNet Communications has successfully implemented the STIR/SHAKEN caller ID authentication framework across our network. This technology ensures the authentication of caller IDs to prevent spoofing. We have submitted the requisite certification to the FCC's Robocall Mitigation Database.

2. Traceback Cooperation We have established protocols to respond to traceback requests within 24 hours and are active participants in industry traceback efforts. Our cooperation extends to law enforcement and regulatory bodies, aiding in the rapid identification and mitigation of illegal robocall sources.

3. Know Your Customer and Upstream Provider Procedures Our KYC and Know Your Upstream Provider procedures are robust, involving rigorous checks on new customers and regular audits of upstream providers to ensure compliance with anti-robocall regulations. As a regional VSP all customers are vetted for compliance.

4. Call Analytics and Blocking Advanced analytics are in place to monitor, analyze, and block potential robocall traffic. These systems automatically block calls flagged as likely illegal, based on stringent criteria developed through continuous data analysis.

5. Consumer Complaint Handling A dedicated system for consumers to report unwanted calls is actively managed. PeachNet Communications promptly investigates and addresses consumer complaints to further refine our call blocking measures.

6. Reporting and Record-Keeping We maintain detailed records of all robocall mitigation activities and submit regular reports to the FCC. These records include data on blocked calls, consumer complaints, and the results of our traceback cooperation.

8. Technology and Best Practices We continuously review and update our technology and procedures to align with evolving robocall strategies and regulatory changes. Our

commitment to best practices and industry collaboration strengthens our robocall mitigation efforts.

This certification affirms that PeachNet Communications adheres to the highest standards in preventing illegal robocalls and protecting consumer interests. We are committed to ongoing compliance with FCC regulations and to the continuous improvement of our network security and consumer protection measures.

For any inquiries or further information, please contact:

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Sincerely,

Tom Young
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