

INNOVATIVE BUSINESS TECHNOLOGIES, INC.

ROBOCALL MITIGATION STATEMENT

Know Your Customer

Innovative Business Technologies, Inc. follows the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group.

(<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

STIR/SHAKEN Extensions

Innovative Business Technologies, Inc. is eligible for and are taking STIR/SHAKEN implementation extension received under 47 CFR § 64.6304 because we have fewer than 100,000 voice subscriber lines. All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Mitigation Program

1. Innovative Business Technologies, Inc. does not accept customers through any type of automated process. All of its customers are known to it, minimizing the existence of a customer using robocall techniques within its environment.
2. Innovative Business Technologies, Inc. maintains full control of Caller ID numbers associated with calls originating from its network. Its customers cannot submit an unauthorized Caller ID, nor can they change the Caller ID defined for their connection without approval and implementation by Innovative Business Technologies, Inc.
3. Innovative Business Technologies, Inc. monitors call volumes and compares those volumes to expected results based on historical averages. Any unexpected changes as would result from a Robocall implementation will be immediately addressed.
4. Innovative Business Technologies, Inc. makes its customers aware that Robocalls are not allowed through its service and that customers attempting such calls will have their services suspended.
5. Innovative Business Technologies, Inc. relies on software provided by Sangoma and VoIP Innovations to monitor our outbound voice traffic in real time to prevent the origination of illegal robocalls.

Traceback

Innovative Business Technologies, Inc. is committed to respond within 24 hours to all requests from the Industry Traceback Consortium, Federal Communications Commission, and all law enforcement agencies who officially and properly subpoena customer records.