



Robocall Mitigation Plan

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.

STIR/SHAKEN Extensions

As we have fewer than 100,000 voice subscriber lines, we are eligible for and are taking STIR/SHAKEN implementation extension received under 47 CFR § 64.6304.

All voice traffic that originates on our network is subject to the robocall mitigation program described below.

Robocall Mitigation Program

We closely manage or otherwise monitor all call traffic originating from within our network. Any suspicious activity such as call volume, patterns, etc are investigated.

Additionally, we are adding language to the terms and conditions that our subscribers agree to that they are not allowed to originate any calls from an autodialer or automated call generator. Violation of those terms can result in termination of any and all services.