

OFFICE MANAGEMENT SYSTEMS, INC.
ROBOCALL MITIGATION STATEMENT
29 MARCH 2024

1. Office Management Systems, Inc. is a small telecom provider who does not accept customers through any type of automated process. Therefore, all of its customers are known to it, thus minimizing the existence of an entity using robocall techniques within its network.
2. Office Management Systems, Inc. maintains full control of the Caller ID number associated with calls placed through its network. Subscribers cannot submit an unauthorized Caller ID nor can they change the Caller ID defined for their connection.
3. Office Management Systems, Inc. monitors on a daily basis call volumes and compares those volumes to expected results based on historical averages. Any unexpected changes (as would result from a Robocall factory) would be immediately addressed.
4. Office Management Systems, Inc. makes its customers aware of the fact that Robocalls are not allowed through its service and that customers attempting such calls will be disconnected.