

LANgineers, Inc. Robocall Mitigation Strategy

New Customer Screening:

LANgineers, Inc. uses a direct sales model and verifies the business activity, physical location, and credit worthiness of every customer. We only originate or terminate calls with Tier 1 carriers, each of whom have their own mitigation strategies.

Active Customers:

All of our customers have access to call screening and the ability to block callers by CallerID information. All of our users are required to enter valid credentials to use the service. The phone provisioning service requires a password unique for every phone to provide a configuration file. All of our customers have a rate limit which protect the network from originating an excessive amount of calls typical for robocalls in case the phones get compromised. Said limit is picked according to the regular phone usage for the old customers and according to the seat quantity for the new users. Additionally, LANgineers phone system is compatible with Noborobo, so the end users can use it (including free services) to filter out inbound calls.

Compliance with Government Agencies:

LANgineers, Inc. is committed to respond to any and all requests from the Industry Traceback Consortium, CALEA, and all law enforcement agencies who officially and properly subpoena customer records within 24 hours.

STIR/SHAKEN implementation:

LANgineers only terminate calls via trunks that require authentication with Tier 1 carriers, which provide STIR/SHAKEN implementation, signing all the outbound calls and providing STIR/SHAKEN compliance.