

Alliance Global Communications LLC

ROBOCALL MITIGATION PLAN (RMP)

Entity: Alliance Global Communications LLC

OCN: 138L

1. Executive Commitment & Regulatory Compliance

Alliance Global Communications LLC ("the Company") is committed to the elimination of illegal robocalling and the protection of the public telephone network. In accordance with **47 C.F.R. §§ 64.6303 and 64.6305**, the Company has implemented this Robocall Mitigation Plan to fulfill its obligations as an intermediate and originating provider. The Company maintains active compliance with the Federal Communications Commission (FCC) requirements, including **STIR/SHAKEN** implementation and mandatory participation in the **Robocall Mitigation Database (RMD)**.

2. STIR/SHAKEN Implementation

The Company has fully integrated the STIR/SHAKEN authentication framework within the IP-based portions of its network.

- **Authentication:** The Company utilizes its assigned **Service Provider Code (SPC)** token and digital certificates to sign outbound traffic.
- **Governance:** We maintain internal protocols for certificate management, private key security, and the accurate assignment of attestation levels (A, B, or C) based on the verified relationship with the caller and the origin of the telephone number.

3. Know Your Customer (KYC) Protocols

To prevent the initiation of illegal traffic, the Company employs a rigorous **Know Your Customer (KYC)** onboarding process. Before service activation, all prospective clients undergo:

- **Identity Verification:** Validation of business registration, tax identification, and physical presence.
- **Risk Assessment:** Comprehensive background screenings and credit reviews to evaluate the legitimacy of the entity's communication needs.

- **Vetting:** Manual review of intended use cases to ensure alignment with legal telemarketing and communication standards.

4. Traffic Monitoring and Enforcement

The Company employs automated and manual traffic analysis tools to detect patterns indicative of illegal robocalling, such as high-volume short-duration calls, high burst rates, and excessive completion failure rates.

- **Mitigation Actions:** The Company reserves the right to immediately block traffic, suspend trunks, or terminate service agreements if illegal spoofing or unauthorized numbering is detected.

5. Traceback Cooperation

Alliance Global Communications LLC provides full and timely cooperation with the **Industry Traceback Group (ITG)**, the FCC, and law enforcement agencies.

- **Response Standard:** The Company guarantees a response to all official traceback requests within **24 hours**.
- **Accountability:** We maintain detailed call signaling records to ensure that the source of any non-compliant traffic can be identified and mitigated swiftly.

6. Certification

I, the undersigned, certify that I have reviewed the foregoing Robocall Mitigation Plan and that Alliance Global Communications LLC is adhering to the procedures outlined herein to prevent the origination and transmission of illegal robocalls.

Authorized Signature:



Raj Kumar

Director, Alliance Global Communications LLC

Date: February 27, 2026