

1. Monitoring
 - a. Detect from performance drop on Route/Destination.
 - b. Detect from high usage (call attempt, call duration, call answer)
 - c. Detect from call pattern
 - d. Dedicate monitoring by High-Risk destination/High-Rate destination
 - e. Dedicate monitoring by Customer type
2. Investigation
 - a. Drilldown to call detail and collaborate with customers, carriers.
3. Blocking and suspending

Once suspicious call is detected and confirm that abnormal usage or fraud call, we will dedicate cause and apply solution of blocking

 - a. Block Calling Number
 - b. Block Called Number
 - c. Block Calling and Called Number
 - d. Block Range of Number
 - e. Block Country Code from specific call source
 - f. Block Customer account
4. Preventive

For fraud pattern like wangiri, we have preventive block list in Country Code level to prevent miss call from High Risk/High-Rate destination which sent from Carrier. And will allow case by case if request.