

VOIP OFFICE.COM, LLC
ROBOCALL MITIGATION PLAN

VOIP OFFICE.COM, LLC is committed to cooperating with the Federal Communications Commission (FCC) in preventing and mitigating illegal robocalls. This statement describes the measures the Company has implemented to comply with applicable FCC robocall mitigation requirements.

VOIP OFFICE.COM, LLC operates as an intermediate provider under its assigned Operating Company Number (OCN) 389K and complies with the robocall mitigation requirements of the FCC pursuant to 47 C.F.R. §§64.6303 and 64.6305, including STIR/SHAKEN authentication and traceback obligations as reflected in the FCC Robocall Mitigation Database filing requirements.

The Company transmits and routes voice traffic between originating and terminating providers and, in certain instances, originates outbound voice traffic over its IP network. The Company maintains direct control over outbound caller identification information, call routing policies, trunk provisioning, and traffic management decisions.

Know Your Customer (KYC)

The Company follows a structured onboarding process to verify the identity and legitimacy of its customers. This process includes background screening, credit review, business verification, and manual validation procedures prior to activating service.

Traceback Cooperation

The Company commits to fully cooperating with the FCC, authorized traceback consortiums, and law enforcement agencies. The Company responds to all traceback requests within 24 hours and takes appropriate action to investigate and mitigate any suspected illegal traffic.

STIR/SHAKEN Compliance

The Company implements STIR/SHAKEN authentication in the IP portions of its network and

maintains its own Service Provider Code (SPC) token and associated digital certificate. The Company signs outbound calls using its own SPC credentials and retains full regulatory responsibility for certificate management, private key security, and attestation level assignment.

Traffic Monitoring and Enforcement

The Company reserves the right to refuse or block traffic from any party where illegal robocalling, spoofing, or use of unauthorized or invalid originating numbers is detected or suspected. The Company may block originating numbers, terminating numbers, trunks, or suspend or terminate customer accounts to prevent unlawful traffic from transiting its network.

Signed



U.V. Ramanaiah

ULSA VENKATA RAMANAIAH
IT DIRECTOR
VOIP OFFICE.COM, LLC