

Appendix A Mediamatic Inc Robocal Mitigation Plan

Mediamatic Inc (the "Company")

1. Company commits to respond within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. Company further commits to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls
2. Other than FCC Order DA 24-1267 from December 23, 2024 (which notified Company and two of its affiliates to cure their deficient Robocall Mitigation Database filings) at no time in the prior has Company been subject of a formal FCC, law enforcement, or regulatory agency action or investigation due to (i) transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls; or (ii) a deficient Robocall Mitigation Database certification or mitigation program and description.
3. Company requires by contract that all users comply with applicable laws prohibiting robocalling. Company uses an onboarding wizard and verification requirements to confirm a customer's details. Verification requirements include, but are not limited to, verification of information over the phone, obtaining copies of legal identification documents (e.g., a driver's license), and validation of account ownership (e.g., proof of business ownership; billing address validation).
4. Company uses the Zabbix system to continuously monitor calling patterns in and out of its network to identify fraudulent traffic, including robocalling, traffic pumping, and international toll fraud. If Company determines that a customer is using its services for any illegal activities, including robocalling.
6. Company uses strict network level traffic restriction, limiting VoIP traffic to immediate partner's IPs and strictly limiting end users network level engagement by IP, MAC. Speciality proprietary phone device management system is used to insure compliance with above. At no time the origination call can be made or routed not from a physical device fully managed by the Company.
7. Company will not accept any network traffic for termination from third party carriers except immediate partner Sangoma US Inc. FRN 0024798571 (VoIP Innovations, LLC).

Pursuant to 47 C.F.R § 1.16, the undersigned certifies under penalty of perjury that the attestations contained in this document are true and correct.

Mediamatic Inc



Vladislav Falcon, President

Date: 8/26/2025