



Steady Connections Inc Robocall Mitigation Plan

5/1/24

Steady Connections Inc responds to all Trace Back Requests from the Federal communications Commission, The Industry Traceback Consortium, and Law Enforcement Agencies within the industry within the first 24 hours. We are committed to collaborating with these agencies to halt any unlawful robocalls utilizing our services for call origination and ensure that all voice traffic originating from our network is covered in this robocall mitigation initiative.

Steady Connections Inc screens all applicants for its service to determine if they are attending to use such services for autodialing from a database of numbers for the purpose of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research, or polling are deemed legal.

Steady Connections Inc requires that all users of its services comply with apple laws prohibiting illegal robocalling and providing for blocking and or terminating services for those that breach such provisions.

Steady Connections Inc monitors calling patterns in and out of our network to identify fraudulent traffic including robocalling traffic pumping and international toll fraud free voice will block services to a customer if it determines that the customer is using the service for any illegal activities including robo calls such customer agreements will be terminated if violation is deemed to be intentional.

Steady Connections Inc will only accept off network traffic for termination from third party carriers that are in the robocall mitigation database.

Steady Connections Inc requires new accounts to complete a “know your customer” verification process that includes a live phone call with a sales representative, a Visa, MasterCard or American Express.

Thank you,

A handwritten signature in black ink that reads 'Ben Klein'.

Ben Klein,

Steady Connections Inc.